

# **Refund Policy**

We will process your refund within 10(Ten) days after claiming the refund amount. To claim your refund, you have to contact us through email (sfilifs@sfilbd.com) within 30 days from your payment date. You have to mention clearly the reasons for the refund in the email. You also have to attach the payment receipt or proof copy of the payment with this email. Upon getting approval from SFIL management your payment will process.

## **Late or missing refunds (if applicable)**

If you haven't received a refund within due time, first verify your bank account again. Then contact your credit card company/Bank/MFS because it may take some time for posting it officially. If you do not receive your refund yet, please inform us through email (sfilifs@sfilbd.com) or over the telephone given on the BRSA website.